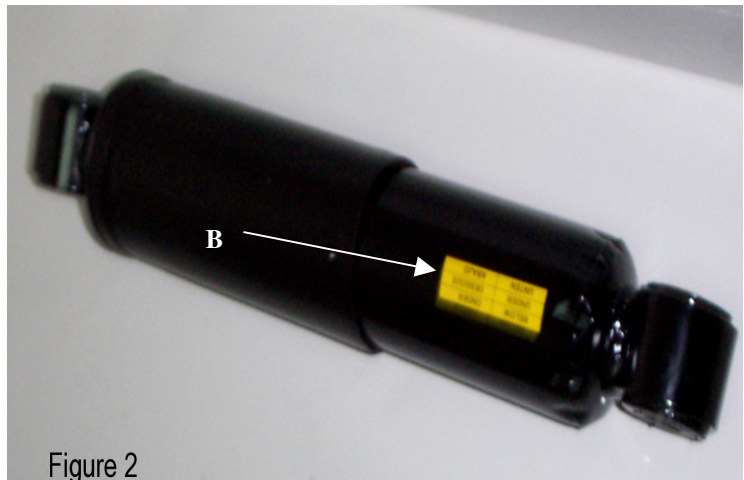
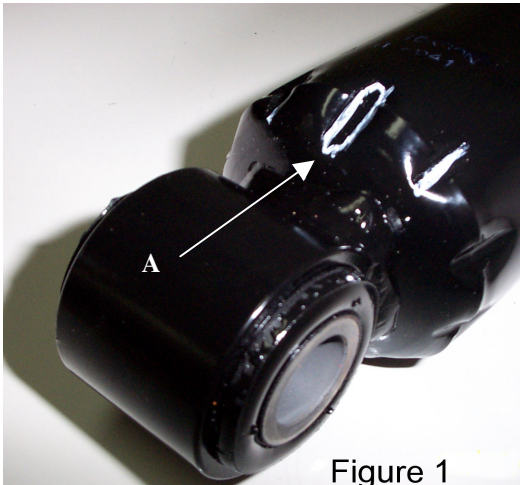


TECHNICAL BULLETIN

TRAILER AIR SUSPENSIONS SHOCK ABSORBER OPTION

No: TRAILER AUS -020
Subject: Shock Absorber Option
Date: JUNE 2002 Revision: A



As part of our continuous product improvement program.

Effective July 2002, Hendrickson will introduce an additional shock absorber to improve customer choice and product reliability.

This shock absorber (Part No. 98583-011) is in addition to the standard shock absorber (Part No. S-21699) that is supplied with this suspension.

Both shock absorbers will still be available and can be used as direct replacements for each other.

IMPORTANT

This new shock absorber is designed to work at very low angles, and therefore careful attention has to be taken to ensure that it is fitted the correct way up.

A large indentation (figure 1) [A] is pressed into to the end of the shock absorber body. When the shock absorber is installed, this indentation **MUST** be facing upwards.

In addition to this, a Yellow sticker (Figure 2) [B] indicates that this side of the shock absorber faces downwards.

It is important that these instructions are adhered to in order for this shock absorber to function correctly.

If further information or assistance is required,

Please contact the Hendrickson Customer Excellence Centre on (03) 9767 3400.

WARNING - HENDRICKSON REMINDS USERS THAT THE USE OF A MODIFIED OR SUBSTITUTE PART IS NOT RECOMMENDED BECAUSE THE PART MAY NOT MEET HENDRICKSON'S SPECIFICATIONS, WHICH COULD LEAD TO FAILURE OF THE PART, LOSS OF VEHICLE CONTROL AND PERSONAL INJURY.